

RETURNS POLICY

Clean Tree CBD RETURNS POLICY

Our policy lasts 10 days. If 10 days have gone by since your purchase, unfortunately, we can't offer you a refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging. To complete your return, we require a receipt or proof of purchase.

Please do not send your purchase back prior to contacting us. Please send an email to cleantreecbd@gmail.com stating you wish to return your product and the reason why.

We will not accept any returns where:

- Any item is not in its original condition, is damaged or missing parts for reasons not due to our error
- Any item that is returned more than 10 days after delivery

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

LATE OR MISSING REFUNDS (IF APPLICABLE)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next, contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at cleantreecbd@gmail.com

FREE GIFTS

If the item was marked as a gift when purchased and shipped directly to you, then this item is not eligible for a refund or return.